

Statement from Amy Butzki - Resident Liaison Officer at Claremont Place

Dear Residents and Leaseholders,

We are pleased to inform you that Starfish Construction has been appointed to carry out the works at **Claremont Place**. Please find below the latest updates regarding the reinstatement works and onsite activities scheduled for the week ending **Friday 19th December 2025**.

News & Updates

Dear Residents & Leaseholders,

This is a gentle reminder that all balconies must be fully cleared **as soon as possible** to allow us to safely remove the terracotta tiles. Please ensure all personal items are removed and stored elsewhere ahead of the works.

Weekly Updates & Information

Claremont Place - 19/12/2025

Health & Safety

- No H&S issues to raise over the last week.

Design

- Render design has been issued
- Terracotta design drawings will be issued W/C 01.12.25



Should you have any questions about the works, please don't hesitate to contact Amy Butzki - Resident Liaison Officer via email on Abutzki@starfishltd.com or via telephone on **07539011441**.

Procurement

- EPDM has been ordered.
- Breather membrane has been ordered.
- Terracotta order placed
- Render order placed

Production

- Elevation 3 scaffold is circa 100% complete.
- Removal of cladding material commenced to Elevations 3 & 4
- Installation of EPDM and membrane commenced to Elevation 3 & 4
- Elevation 2 scaffold install commenced but had to be removed due to issue with the license on Spanbrook land - **As it stands 19.12.25, this is projected to cause 6 weeks delay to programme.**

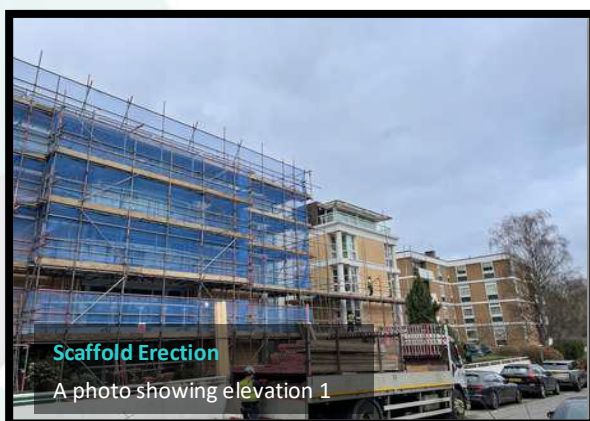
Resident Update's

- QR codes for residents have been distributed around the building.
- Resident hub is up & running.

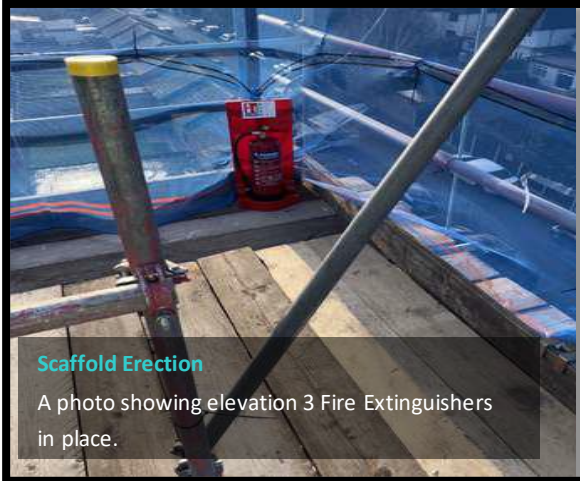
Resident Issues

- No current issues.

PHOTOGRAPHIC EVIDENCE



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Scaffold Erection

A photo showing elevation 3 Fire Extinguishers in place.



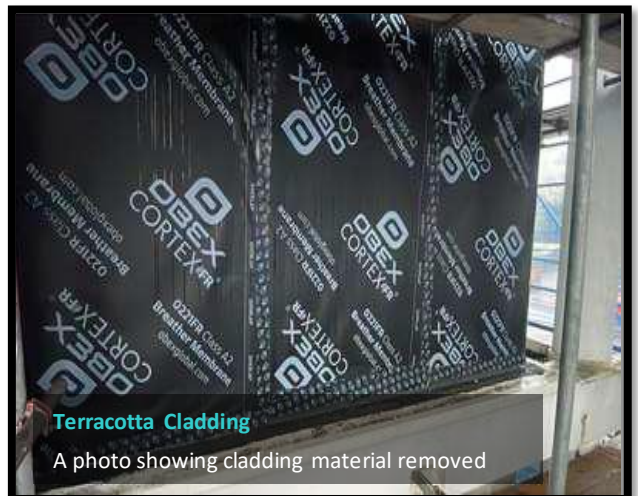
Signage

Signs Elevation 3



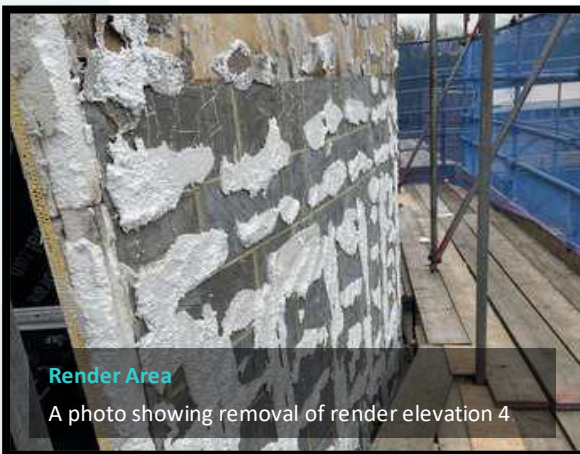
Timber Cladding

A photo showing removal of cladding



Terracotta Cladding

A photo showing cladding material removed



Render Area

A photo showing removal of render elevation 4



EPDM

A photo showing elevation 3





Planning & Programming next week

- Christmas period 19.12.25 to 05.01.26
- Continue with existing cladding removal to elevation 3&4
- Continue with the install of EPDM & membrane to elevation 3&4

Christmas and New Year Shutdown for 2025/26

0333 016 5399

In case of emergency, call the number above

Tuesday	23rd December	All Depots Closed from 12.30pm
Wednesday	24th December	All Depots Closed
Thursday	25th December	All Depots Closed
Friday	26th December	All Depots Closed
Saturday	27th December	All Depots Closed
Sunday	28th December	All Depots Closed
Monday	29th December	All Depots Closed
Tuesday	30th December	All Depots Closed
Wednesday	31st December	All Depots Closed
Thursday	1st December	All Depots Closed
Friday	2nd January	All Depots Closed
Saturday	3rd January	All Depots Closed
Sunday	4th January	All Depots Closed
Monday	5th January 2026	All Depots Business as Usual

Our emergency telephone operates 24/7



Should you have any questions about the works, please don't hesitate to contact Amy Butzki - Resident Liaison Officer via email on Abutzki@starfishltd.com or via telephone on [07539011441](tel:07539011441).

As we approach the festive season, the team at Starfish Construction would like to extend our heartfelt thanks for your patience, understanding, and ongoing support throughout the Façade Remediation Project at Claremont Place. Your cooperation has been invaluable in helping us progress smoothly and safely on-site.

Please note that our site will be closed for the Christmas break from Tuesday 23rd December 2025 to Monday 5th January 2026. During this time, no construction activities will take place.

If during this period you notice any activity around the site, please call our emergency operations line at **0333 016 5399**. If you suspect criminal activity or an injury, please contact the emergency services on **999**.

We wish you a joyful Christmas and a happy New Year.

If you have any questions or concerns regarding the ongoing works, please don't hesitate to contact your Resident Liaison Officer, **Amy Butzki** using the details provided below. Your continued cooperation and support are greatly appreciated as we work to deliver these improvements safely and efficiently.

Contact Information



Resident Liaison Officer

Name: Amy Butzki

Telephone: 07539011441

Email: abutzki@starfishltd.com

Working hours: 9am-4:30pm



Site Manager

Name: Ilie Toba

Telephone: 07432 484091

Email: IToba@starfishltd.com

Working hours: 8am-4:30pm



Project Manager

Name: Stuart Sage

Telephone: 07908461775

Email: ssage@starfishltd.com

Working hours: 8am-4:30pm



Should you have any questions about the works, please don't hesitate to contact Amy Butzki - Resident Liaison Officer via email on Abutzki@starfishltd.com or via telephone on **07539011441**.